



2026 PROGRAM GUIDE
TRADITIONAL WINDOW DEALERS

JELD-WEN®

True BLU® Is Designed To Help You Succeed

The True BLU® program offers the tools and support you need to help grow your business with JELD-WEN® and LaCANTINA® products. By popular demand, all 2025 True BLU programs are returning for 2026, plus we have even more support coming your way!

Every year, we review each dealer's prior year sales and assign a tier. Your tier dictates your BLU® Bucks rate and access to our programs. Grow your sales each year to move up to higher tiers and unlock access to even more programs.

TIER 1	TIER 2	TIER 3	TIER 4	TIER 5	TIER 6
\$2.6 MILLION + (ANNUAL SALES)	\$1.3 MILLION - \$2.6 MILLION	\$700,000 - \$1.3 MILLION	\$350,000 - \$700,000	\$175,000 - \$350,000	\$0 - \$175,000

All customers not subject to standard tiering and BLU® Bucks payout rates. Exceptions may apply.

TOOLS AND PROGRAMS TO EMPOWER YOUR BUSINESS



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JELD-WEN UNIVERSITY



ACTION ITEMS

READY FOR A GREAT 2026?

SET YOUR BUSINESS UP FOR SUCCESS BY CHECKING OFF THESE ACTION ITEMS:

PARTNERS PORTAL ACCESS

- Ensure your login credentials are up to date by visiting [Partners Portal](https://partnersportal.jeld-wen.com/) at <https://partnersportal.jeld-wen.com/> and entering your username and password. Need login credentials, or having issues? Email QQLsupport@jeldwen.com.

BLU® BUCKS REIMBURSEMENT READINESS

- Fill out your [W-9](#) form and [ACH set-up form](#) and email to trueblu@jeldwen.com to ensure you are set up for reimbursement.
- Both forms are available under the Marketing tab inside [Partners Portal](#).

TRADEMARK LICENSING AGREEMENT

If previously completed, skip this step.

Complete your [Trademark Licensing Agreement](#) before launching any co-branded marketing efforts. This ensures proper use of our trademarks and protects both parties.

Please complete these two action items:

- Email the following information to trueblu@jeldwen.com:
 - Dealer's full legal name
 - Complete business address
 - Type of entity (e.g., Corporation, LLC)We'll create the agreement for your review.
- Review, sign, and return the agreement. JELD-WEN will countersign and send you a final copy for your records.



PARTNERS PORTAL

Partners Portal is our dealer hub. Everything you need to do business with JELD-WEN is here — from quoting/ordering to after-sale customer service. Find technical information, marketing support, educational resources, forms, and much more.

ORDER AND WARRANTY SUPPORT

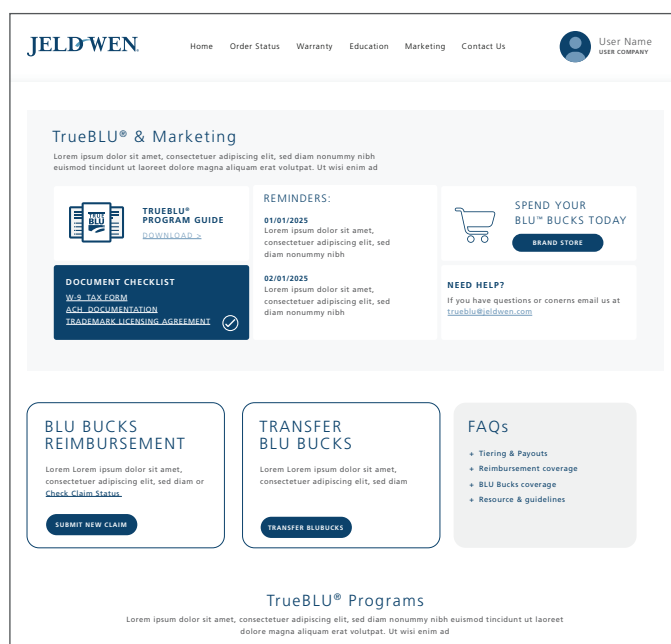
- Quick Quote Live™ (QQL)
- Order Status
- Lead Times
- Warranty Claims

TECHNICAL INFORMATION

- Egress Calculator
- ADMs / Performance Charts / Product Brochures

MARKETING, TRAINING, AND INCENTIVES

- Brand Store
- JELD-WEN University
- All True BLU® programs: BLU® Bucks, Marketing Toolbox, Dealer Display Program, Sapphire Circle™, and more



BLU® BUCKS

ELIGIBLE DEALERS: TIERS 1-4

BLU® Bucks are marketing funds designed to help you grow your business with JELD-WEN.

HOW ARE BLU® BUCKS CALCULATED?

Funds are calculated off prior year annual sales of JELD-WEN® and LaCANTINA® products. Your BLU® Bucks payout rate is based on your tier, which is reviewed annually.

If you purchase both windows and doors, your BLU® Bucks calculations are based on the category you sell more of.

TIER	TIER 1	TIER 2	TIER 3	TIER 4	TIER 5	TIER 6
ANNUAL SALES	\$2.6 MILLION +	\$1.3 MILLION - \$2.6 MILLION	\$700,000 - \$1.3 MILLION	\$350,000 - \$700,000	\$175,000 - \$350,000	\$0 - \$175,000
BLU® BUCKS PAYOUT RATE	.6%	.5%	.4%	.3%	N/A	N/A

All customers not subject to standard tiering and BLU® Bucks payout rates. Exceptions may apply.

HOW CAN I USE THEM?

Spend them in our online Brand Store for sales tools such as product samples and literature. Invest in local marketing activity and let us reimburse you. Or tell us about your business goals, and we can help brainstorm ways to use your funds.

WHEN CAN I USE THEM?

To encourage steady activity, funds are split 50/50 and loaded into the first and second half of the year.

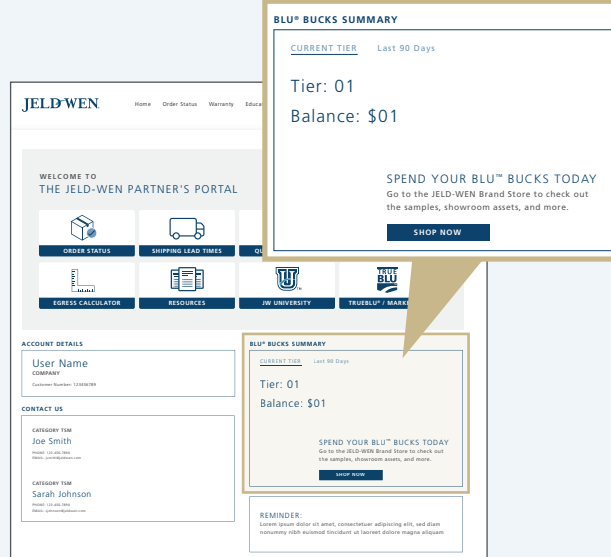
- First-half funds **expire June 30, 2026** at 5pm PT
- Second-half funds are loaded July 1 and **expire November 20, 2026** at 5pm PT

PLEASE NOTE: FUNDS DO NOT CARRY OVER TO THE NEXT YEAR, SO PLAN ACCORDINGLY

WHERE CAN I CHECK OUR BLU® BUCKS BALANCE?

See your current balance on the [Partners Portal](#) home page.

Unable to see or access your BLU® Bucks? Need to update or change your team's main contact for BLU® Bucks access? Please email trueblu@jeldwen.com.



The screenshot shows the JELD-WEN Partners Portal interface. A 'BLU® BUCKS SUMMARY' overlay is displayed, showing the current tier and balance. The overlay includes a 'SHOP NOW' button and a reminder to spend the funds. The background shows the portal's navigation menu and account details section.

BLU® BUCKS SUMMARY

CURRENT TIER Last 90 Days

Tier: 01

Balance: \$01

SPEND YOUR BLU® BUCKS TODAY
Go to the JELD-WEN Brand Store to check out the samples, showroom assets, and more.

[SHOP NOW](#)

ACCOUNT DETAILS

User Name: JOE SMITH
Customer Number: 123456789

CONTACT US

CATEGORY TYP: Joe Smith
Email: joe.smith@jeldwen.com

CATEGORY TYP: Sarah Johnson
Email: sarah.johnson@jeldwen.com

REMINDER:
Learn more about all sales, construction, advertising, and other marketing with approved budget or limited dollar margin options.

BLU® BUCKS REIMBURSEMENT

ELIGIBLE DEALERS: TIERS 1-4

This program helps you drive growth through local marketing efforts, such as regional advertising, customer events, or custom display products from our plants.

HOW DOES REIMBURSEMENT WORK?

You'll pay your expenses upfront, and then submit a reimbursement claim. We'll reimburse your expenses based on the rates below — up to 100% of your available BLU® Bucks.

WHAT WILL BE REIMBURSED?

MARKETING INITIATIVE	REIMBURSEMENT RATE*
Displays & Samples	100%
Co-Branded Literature	Up to 100%
Training Events & Travel	100%
Co-Hosted Customer Event	75%
Co-Branded Promotional Merchandise (Your Vendor)	75%
Advertising	75%
Promotions	Up to 100%

*Reimbursement rate is dependent on pre-approval and adherence to guidelines and specifications for each type of initiative. See page 8 for more information.

HOW DO I SUBMIT A REIMBURSEMENT CLAIM?

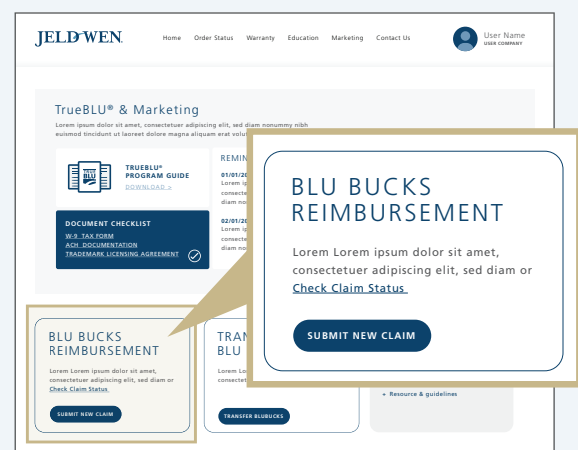
BEFORE YOU SUBMIT: Have you completed and turned in a current W-9 form and ACH set-up form for 2026? If not, please see page 4. Dealers will receive payment via ACH direct deposit after their claim has been approved.

HOW: Once you've paid your invoice, you can submit a reimbursement claim to cover the cost at the rates given above. Submit the paid invoice as documentation with your claim. Reimbursement will not be paid until the invoice has been paid in full.

WHERE: Submit claims with supporting documentation through the reimbursement tool in [Partners Portal](#). Click the Marketing tab on the navigation bar, navigate to BLU® Bucks Reimbursement, and select "Submit New Claim."

WHEN: All reimbursement claims must be submitted prior to first- and second-half cut-off dates (see page 6 for 2026 cut-off dates).

PLEASE NOTE: If you are ordering custom product from a plant, order acknowledgments are not acceptable documentation. Only paid invoices will be accepted.



WHEN WILL I RECEIVE MY REIMBURSEMENT?

Typical payout is 30-45 days from when the claim was submitted (given all supporting documents were provided). Check your claim status on Partners Portal.



BLU® BUCKS REIMBURSEMENT GUIDELINES

DISPLAYS & SAMPLES (100%)

Pre-approval required? No.

Shop the samples and displays on our Brand Store. If you don't find what you want, purchase custom product directly through Quick Quote Live™ (QQL). Once the invoice is paid, submit for reimbursement. Orders must be invoiced and paid in full prior to submitting them for reimbursement. Please account for plant lead times in advance of fund cut-off dates.

CO-BRANDED LITERATURE (UP TO 100%)

Pre-approval required? Yes, reimbursement rate is dependent on portion of JELD-WEN products within the literature.

Need custom or co-branded literature? Email trueblu@jeldwen.com to begin the process.

TRAINING EVENTS & TRAVEL (100%)

Pre-approval required? Yes.

All travel for JELD-WEN hosted training, plant tours, or other events should be booked through JELD-WEN's travel agent. Email trueblu@jeldwen.com to initiate all travel requests. Any travel not booked through JELD-WEN must be pre-approved by the True BLU® Administrator. All travel requires itemized receipts when submitting for reimbursement.

EVENT SPONSORSHIP (100%)

Pre-approval required? Yes, for any sponsorship costing more than \$10,000.

This is a dealer-hosted event for which the dealer will use their BLU® Bucks to pay JELD-WEN's sponsorship or participation fees, such as a vendor expo. JELD-WEN must be actively represented with signage, co-branded items, personnel attendance, etc.

CO-HOSTED CUSTOMER EVENT (75%)

Pre-approval required? Yes, for any event costing more than \$10,000.

The event is co-hosted by the dealer and JELD-WEN, such as "Dealer A and JELD-WEN are co-hosting a builder cookout." JELD-WEN must be actively represented with signage, co-branded items, personnel attendance, etc.

CO-BRANDED PROMOTIONAL MERCHANDISE (YOUR VENDOR) (75%)

Pre-approval required? Yes, all co-branded designs must be pre-approved by the True BLU® Administrator along with a signed Trademark Licensing Agreement.

Co-branded merchandise purchased outside of JELD-WEN will be subject to a 75% reimbursement rate. Refer to the JELD-WEN Brand Store for a full offering of co-branded items available at 100% coverage by BLU® Bucks.

ADVERTISING (75%)

Pre-approval required? Yes, all co-branded designs must be pre-approved by the True BLU® Administrator along with a signed Trademark Licensing Agreement.

Any advertising must be pre-approved by the True BLU® Administrator. Request pre-approval by submitting details to trueblu@jeldwen.com. (Want to skip the hassle of pre-approvals? Our Marketing Toolbox gives dealers everything they need to create compliant, co-branded ads quickly. See page 14 for more details.)

PROMOTIONS (UP TO 100%)

Pre-approval required? Yes.

Looking to run a SPIFF or promotion to grow sales? Email trueblu@jeldwen.com to learn how we can partner on a program.

OTHER

Pre-approval required? Yes. Email trueblu@jeldwen.com before you begin to ensure your activity will be covered.

Your claim will be reviewed by the True BLU® Administrator, and a reimbursement rate percentage will be assigned accordingly.

WHAT'S EXCLUDED FROM REIMBURSEMENT?

- ALCOHOL
- GIFT CARDS
- SEASON TICKETS
- ANY MATERIAL NOT USING CORRECT JELD-WEN OR LACANTINA BRANDING AND LOGOS

**APPROVED LOGOS****JELD-WEN®** **LaCANTINA**

BLU® BUCKS REIMBURSEMENT CLAIMS MAY BE APPROVED OR DENIED AT THE COMPLETE DISCRETION OF THE TRUE BLU® ADMINISTRATOR.



BRAND STORE

ELIGIBLE DEALERS: ALL

The Brand Store is your one-stop shop for ordering JELD-WEN and LaCANTINA displays, product samples, marketing materials, and promotional items to help you educate and inform your customers, build awareness, and close more sales. **All items on the brand store are eligible for 100% coverage via BLU® Bucks.**

HOW DO I ACCESS THE BRAND STORE?

Access the Brand Store from the [Partners Portal](#) home page.



DISPLAYS AND BUNDLES

Based on your showroom needs, choose from a selection of full-size product, fixtures, or display bundles.

FULL-SIZE PRODUCT

- Made to order, subject to standard plant lead times
- Product sized to fit standard fixtures on the Brand Store

DISPLAY FIXTURES

- Some assembly required
- Fixtures accommodate the following product sizes:
 - Window Fixtures: 30" x 48"
 - Swinging Patio Door Fixtures: 36" x 80"
 - Walk-Through Patio Door Fixtures: 72" x 80"
- SIGNAGE AND PRODUCT NOT INCLUDED

IMPORTANT: If you are installing a window into a fixture, the window must have a 4-9/16" extension jamb. If ordering window products with applied casing, please request at the time of order that the nail fins be removed.

DISPLAY BUNDLES

- Includes product, fixture, and signage
- Arrives display ready with fixtures assembled and product/signage installed



Siteline® Clad-Wood
Casement Window
Product Code: 6A1966



Product Code: 000050



Product Code: FG000059



Product Code: 000050B



Product Code: CS07792

HAND SAMPLES

CORNER WINDOWS

- 18" x 18" with wood base and carry handle
- Pairs with Dual Corner Carry Case



Product Code: CS22377



Product Code: CS07705

MINI WINDOWS

- 20" x 30"
- Available with carry case for easy, on-the-go use



Product Code: CS07820



Product Code:
JWL-TT200BLK-LOSE1
JWL-TT200SBLK-LOSE1

SAMPLE RINGS AND KITS

- Easy, on-the-go samples that showcase product options



Product Code:
JWL-FD11-96809



Product Code:
CS22320



Product Code:
JWL-14157

LITERATURE

- Product line brochures and sell sheets for quick reference



Product Code:
JWL-10-568



Product Code:
JWL-11-96987



Product Code:
JWL-10-98558

PROMOTIONAL MERCHANDISE



Product Code: JWP-9309-ASH



Product Code: JWP-804-NV



Product Code:
JWP-8012



Product Code:
JWP-246



Product Code:
JWP-1108



TOOLS

LOOKING FOR CO-BRANDED MERCHANDISE?

The Brand Store has a selection of high-quality items ready for co-branding, including apparel, drinkware, bags, and more.

BEFORE YOU ORDER

A Trademark Licensing Agreement, signed by an official representative of the dealer and JELD-WEN, must be in place before co-branded merchandise may be ordered. You only need to complete the agreement one time. See page 4 for details.

HOW DO I ORDER?

Email jeldwencustom@thesourcinggroup.com and we will work with you directly to set up your order and obtain approval from the True BLU® Administrator. **Please have your dealer logo ready to email.**

HOW QUICKLY CAN I GET MY ORDER?

Allow 2-4 weeks for your co-branded items to be produced and shipped.

JACKETS



SHIRTS



HATS



EVENT SUPPORT

Hosting an event? Get everything you need right from the Brand Store.

BRANDED BOOTH AND TABLE DISPLAYS



Product Code:
JWP-9416



GIVEAWAYS



Product Code:
JWP-8021



Product Code:
JWP-9001



Product Code:
JWP-16



Product Code:
JWP-9404

Looking for more? Ask your Territory Sales Manager about our Tradeshow & Events program.



MARKETING TOOLBOX

ELIGIBLE DEALERS: ALL

Stand out in your market with professionally designed, co-branded ads — customized for your business in just minutes. Marketing Toolbox gives you everything you need to promote our window product lines across print, digital, social media, and even radio.

- Create high-impact marketing assets fast — no design skills needed
- Reach customers wherever they are: online, in-store, or listening to radio
- Promote specific products with ready-to-use content
- Save time and boost your brand with every campaign



Marketing Toolbox is simple to use but delivers powerful results.

To start building your ads, visit the [Partners Portal](#).



Full Page Print Ad



Statement Stuffer



Web Ad

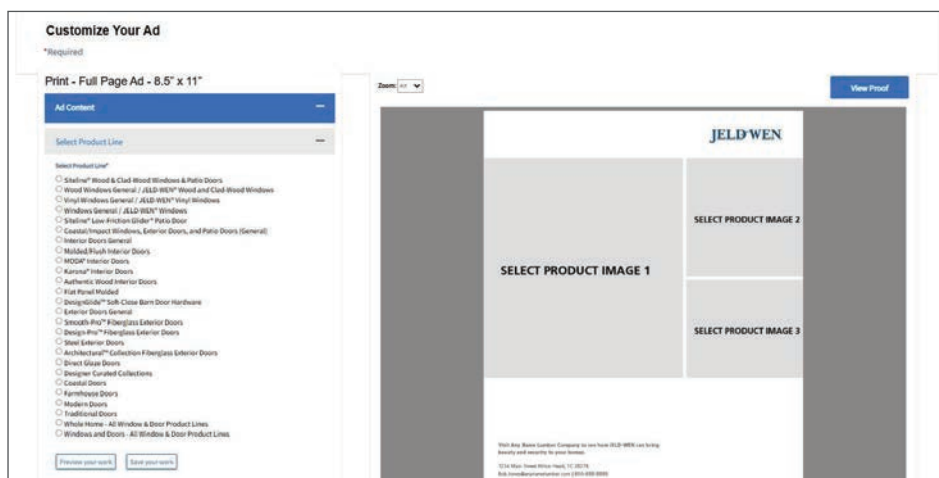


Social Media Ad

BUILD IMPACTFUL ADS IN MINUTES

STEP 1: SELECT YOUR AD TEMPLATE AND THEME

Options include product focus, design and style, and dealer partnership.



Customize Your Ad

*Required

Print - Full Page Ad - 8.5" x 11"

Ad Content

Select Product Line

Select Product Line*

- ☐ Shalini® Wood & Clad Wood Windows & Patio Doors
- ☐ Wood Windows General / JELD-WEN® Wood and Clad Wood Windows
- ☐ Vinyl Windows General / JELD-WEN® Vinyl Windows
- ☐ Windows General / JELD-WEN® Windows
- ☐ Shalini® Low Friction Slider® Patio Door
- ☐ Casework/Impact Windows, Exterior Doors, and Patio Doors (General)
- ☐ Interior Doors General
- ☐ Mulled Flush Interior Doors
- ☐ JKD® Interior Doors
- ☐ Karna® Interior Doors
- ☐ Authentic Wood Interior Doors
- ☐ Real Wood Mulled
- ☐ DesignGlide® Soft Close Barn Door Hardware
- ☐ Exterior Doors General
- ☐ Smooth-Plus® Fiberglass Exterior Doors
- ☐ Design-Plus® Fiberglass Exterior Doors
- ☐ Steel Exterior Doors
- ☐ Architectural® Collection Fiberglass Exterior Doors
- ☐ Great Glass Doors
- ☐ Designer Limited Collections
- ☐ Coastal Doors
- ☐ Furniture Doors
- ☐ Modern Doors
- ☐ Traditional Doors
- ☐ Whole House - All Window & Door Product Lines
- ☐ Windows and Doors - All Window & Door Product Lines

Preview your work Save your work

Zoom

View Proof

JELD-WEN

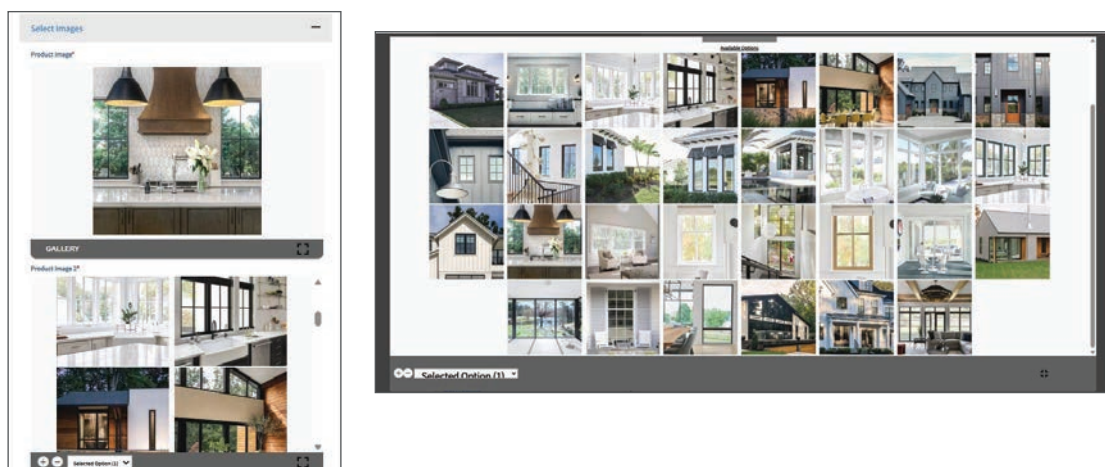
SELECT PRODUCT IMAGE 2

SELECT PRODUCT IMAGE 1

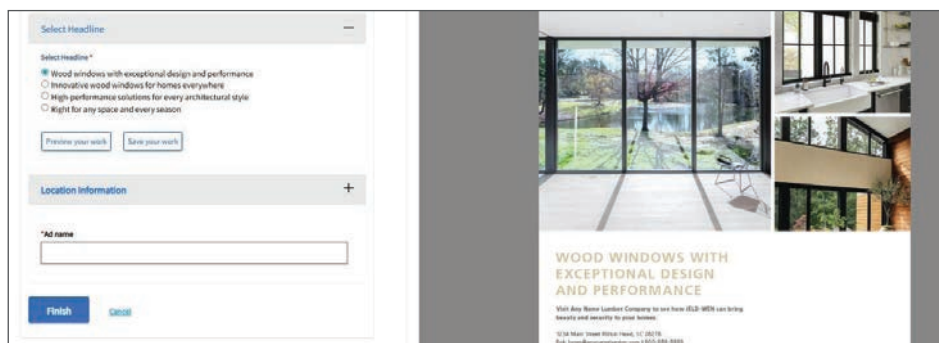
SELECT PRODUCT IMAGE 3

Visit Any Home Lumber Company to see how JELD-WEN can bring beauty and security to your home.
1214 Main Street, West Grove, PA 19380
800.368.6666

STEP 2: SELECT IMAGES FROM OUR CURATED GALLERY



STEP 3: CHOOSE THE HEADLINE FOR YOUR AD



Select Headline

Select Headline*

- ☒ Wood windows with exceptional design and performance
- ☐ Innovative wood windows for homes everywhere
- ☐ High performance solutions for every architectural style
- ☐ Right for any space and every season

Preview your work Save your work

Location Information

Ad name

Finish Cancel

WOOD WINDOWS WITH EXCEPTIONAL DESIGN AND PERFORMANCE

Visit Any Home Lumber Company to see how JELD-WEN can bring beauty and security to your home.
1214 Main Street, West Grove, PA 19380
800.368.6666

STEP 4: DOWNLOAD YOUR COMPLETED AD

See examples of completed ads on page 14.



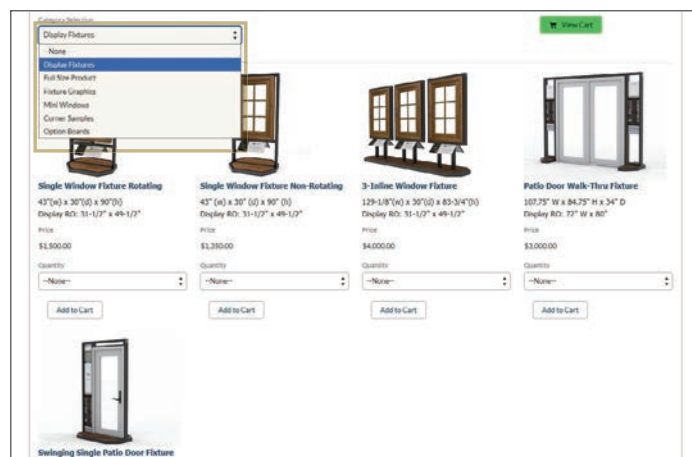
DEALER DISPLAY PROGRAM

ELIGIBLE DEALERS: TIERS 1-4

Ensure you have the best samples, displays, and signage in your showroom by utilizing your Dealer Display Program funds — up to \$5,000 per year.

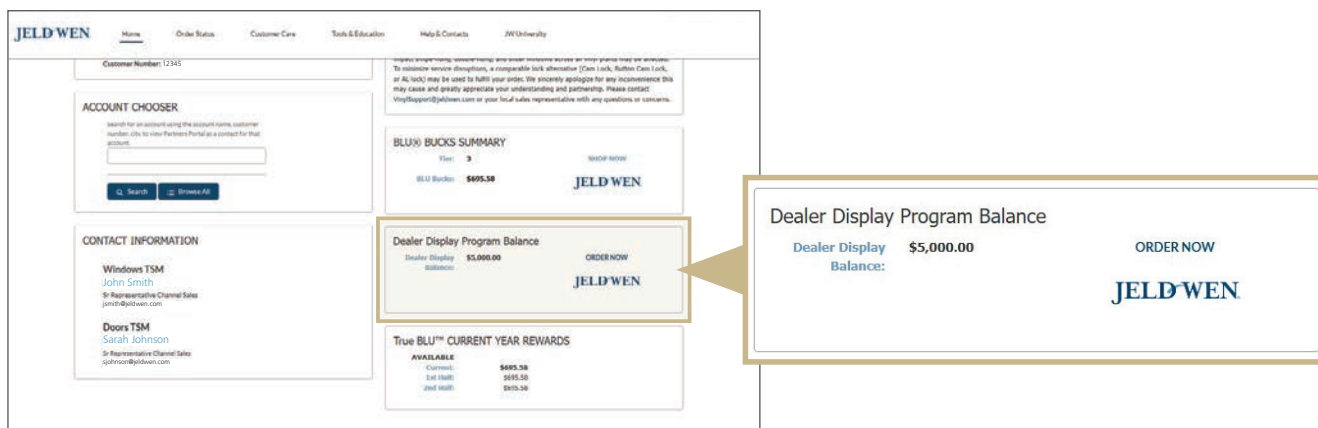
HOW DOES THIS PROGRAM WORK?

- Ordering Periods: Q1 and Q3. *(Please note: Products are built to order and subject to plant and vendor lead times. Q1 orders will be delivered in Q2; Q3 orders will be delivered in Q4.)*
- Spend your Dealer Display funds when the timing is right for you. Spend it all in Q1, all in Q3, or spend a portion during both ordering periods. You have \$5,000 total for the year (not per ordering period).
- During the ordering periods, select display and sample items from a preset menu that includes:
 - Display Fixtures
 - Full-Size Products
 - Display Graphics
 - Mini Windows
 - Corner Samples
 - Option Boards
- View your Dealer Display fund balance in [Partners Portal](#).



HOW DO I PLACE MY ORDER?

Log into [Partners Portal](#) to access the Dealer Display Program order form. Make your selections, submit the form, and we will do the rest.



JELD-WEN Home Order Status Customer Care Tools & Education Help & Contacts JWUniversity

Customer Number: 12345

ACCOUNT CHOOSE
Search for an account using the account name, customer number, city, or zip. Enter Partners Portal as a contact for that account.
[Search] [Browse All]

CONTACT INFORMATION
Windows TSM
John Smith
Sr Representative Channel Sales
johns@jeld-wen.com
Doors TSM
Sarah Johnson
Sr Representative Channel Sales
johns@jeld-wen.com

BLU® BUCKS SUMMARY
Tier: 3
BLU Bucks: \$495.58
[SHOP NOW]
JELD-WEN

Dealer Display Program Balance
Dealer Display Balance: \$5,000.00
[ORDER NOW]
JELD-WEN

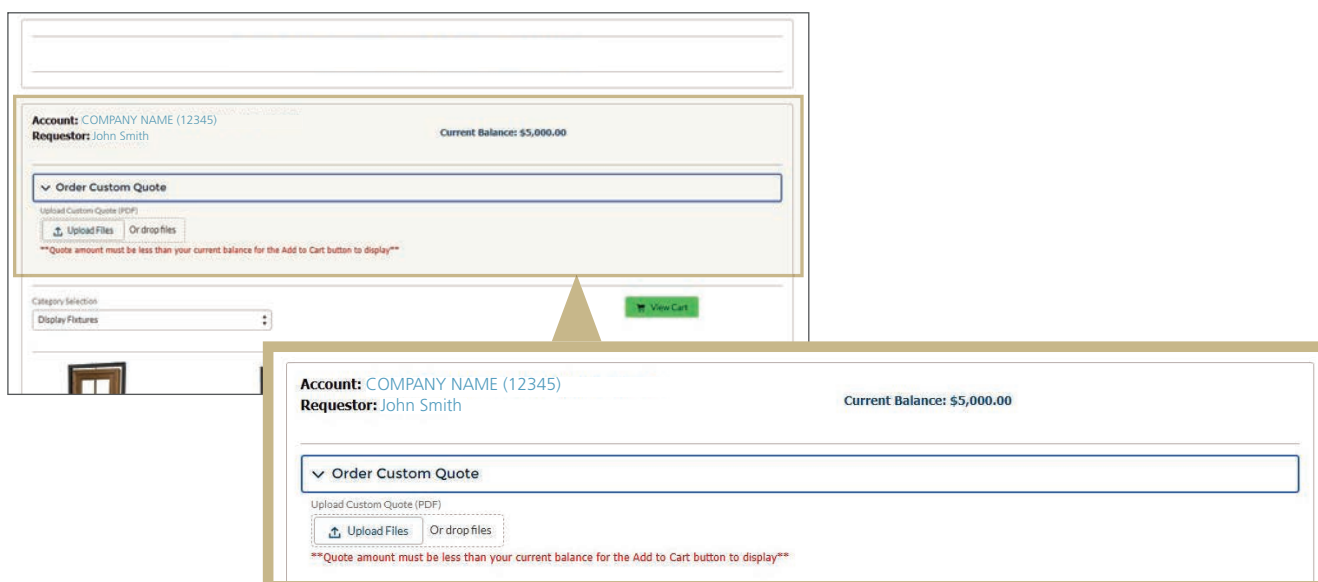
True BLU™ CURRENT YEAR REWARDS
AVAILABLE
Current: \$495.58
Last Month: \$495.58
Total Available: \$991.16

Dealer Display Program Balance
Dealer Display Balance: \$5,000.00
[ORDER NOW]
JELD-WEN

ARE YOU A TIER 1 OR TIER 2 DEALER?

You can use your funds on custom product outside of the preset menu. Simply build a quote in QQL for your desired product(s) and upload onto the Dealer Display page.

- Quote must be in PDF format
- Quote amount must be below your available Dealer Display fund amount



Account: COMPANY NAME (12345) Requestor: John Smith Current Balance: \$5,000.00

Order Custom Quote
Upload Custom Quote (PDF)
[Upload Files] [Or drop files]
Quote amount must be less than your current balance for the Add to Cart button to display

Category Selection
Display Fixtures [View Cart]

Account: COMPANY NAME (12345)
Requestor: John Smith
Current Balance: \$5,000.00

Order Custom Quote
Upload Custom Quote (PDF)
[Upload Files] [Or drop files]
Quote amount must be less than your current balance for the Add to Cart button to display



2026 SAPPHIRE CIRCLE™ CHALLENGE

ELIGIBLE DEALERS: ALL

Everyone's favorite incentive program is back for another exciting year!

Sapphire Circle™ rewards dealer sales representatives for their hard work and dedication. Reward dollars and luxurious vacations make this annual challenge competitive, fun, and highly rewarding!

For 2026, Sapphire Circle will feature new ways to win, plus a new luxury destination for our grand prize winners. Stay tuned ... more details are coming soon!

TWO WAYS TO WIN BIG!

1 REWARDS PROGRAM

- Every time you sell a set amount of JELD-WEN® windows and patio doors, earn reward dollars!
- Turn your reward dollars into gift cards to your favorite stores and restaurants.

2 GRAND PRIZE TRIP

- The top dealer OSRs across the country will earn a coveted spot on our Sapphire Circle™ trip to paradise!
- Winners will be determined by invoiced sales volume and announced at the end of the promotional period.



READY TO WIN BIG?





BUILDER VIP EXPERIENCE

ELIGIBLE DEALERS: TIERS 1 & 2

To help win business for you and for JELD-WEN, we're offering any builder prospect with a potential for \$300,000 in annual sales an all-expenses-paid* trip to a JELD-WEN manufacturing facility. Each VIP experience includes a top-notch itinerary customized to reflect the builder's business needs, personal interests, and available time. (We'll work with you to build an itinerary that benefits all parties.)

- Go behind the scenes to see how JELD-WEN products are made, with a personal tour from a member of our plant team
- Enjoy a fun afternoon or evening event, where the Builder VIP, dealer rep, and JELD-WEN rep can create a foundation for long-term partnership
- We highly recommend that Builder VIPs tour our wood windows plant and Midwest Learning Center in Rantoul, IL; all other U.S. plant locations and our global headquarters in Charlotte, NC, are also available

KNOW A PROMISING BUILDER YOU'D LOVE TO PARTNER WITH?

Contact your Territory Sales Manager (TSM) and complete the interest form.

**Expenses cover standard travel costs. Builder VIP Program subject to change without notice.*





PRODUCT AND SALES TRAINING

ELIGIBLE DEALERS: ALL

Equip your team with the product knowledge they need to succeed through our interactive, best-in-class training program.

WHAT ARE MY TEAM'S OPTIONS FOR TRAINING?

- Live webinars tailored to your team's needs
- On-demand courses available anytime through JELD-WEN University (located inside [Partners Portal](#))
- In-person training (Your BLU® Bucks can reimburse 100% of the cost of Training Events & Travel, up to 100% of your available funds. See page 8 for more details.)

DO YOU OFFER ONBOARDING SUPPORT?

Yes! If you're a new dealer, we'll contact you to schedule a JELD-WEN Onboard session to review your training goals and walk through available marketing programs. We can repeat this periodically for any dealer, to train new OSRs and team members.

WHAT ABOUT ONGOING SUPPORT?

Yes. We can create a customized training track for select users to complete, to ensure your team stays informed and ready to sell.

For questions or inquiries around training support please reach out to jwu@jeldwen.com.



Midwest Learning Center, Rantoul, IL



JELD-WEN UNIVERSITY

ELIGIBLE DEALERS: ALL

Window and door training — available anytime, anywhere! Accessible through [Partners Portal](#), JELD-WEN University is your go-to destination for comprehensive, convenient training, whether you're onboarding new team members or supporting seasoned millwork professionals.

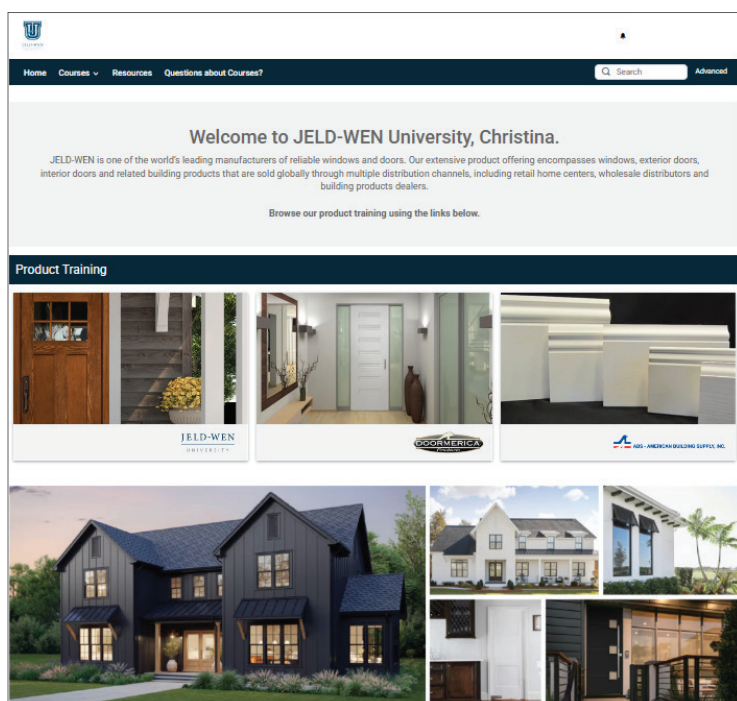
- Product, software, and building-related trainings — from foundational knowledge to advanced insights
- Available on phone, tablet, or computer
- Downloadable presentations include PDFs with speaker notes



WHAT KIND OF COURSES ARE OFFERED?

- Why JELD-WEN?
- Introduction to Windows and Doors
- Product Line Deep Dives
- Installation
- How to Read Blueprints and Takeoffs
- Site Safety and Personal Protective Equipment (PPE)
- Quick Quote Live™ (QQL)

Email jwu@jeldwen.com to ask questions, provide feedback, and learn more.



CONTACT US

QUICK QUOTE LIVE™ & PARTNERS PORTAL

QQsupport@jeldwen.com
877-657-7272 Opt. 4

PRODUCT, ORDER, & QUOTE INQUIRIES

Questions about product specs, performance ratings, etc.?

Check out our resources page on [Partners Portal](#).

Need to report damage or missing items upon product arrival?

Reach out to the respective emails or phone numbers within 14 days of receiving your order.

Vinyl Windows & Patio Doors

vinylsupport@jeldwen.com
877-657-7272 Opt. 1

Wood Windows & Patio Doors

woodsupport@jeldwen.com
877-657-7272 Opt. 2

Interior & Exterior Doors

doorsupport@jeldwen.com
877-657-7272 Opt. 3

WARRANTY & AFTER-SALES SERVICE

Immediate Assistance

Chat instantly with your Warranty Representative through the [Dealer Self Service Portal](#).

Call the dedicated dealer line at 833-780-2273.

Email Assistance

For all active cases or reporting new cases:

JWwarranty@jeldwen.com

For technical system support only:

DSSsupport@jeldwen.com

Onsite Virtual Product Assistance

Call 877-529-5353 to connect with a virtual JELD-WEN technician.
Caller must be present with product.

MARKETING

For all marketing and True BLU® program inquiries, please reach out to trueblu@jeldwen.com.





All True BLU® programs subject to change at any time at the sole discretion of JELD-WEN.



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